

WHAT WE OFFER	WHY OUR SERVICE IS SUPERIOR
Knowledge, Experience	<p>MSW Travel Group is an experienced travel provider with knowledgeable, dedicated agents who are ready and able to meet all your travel needs. An industry leader since 1991, we offer both "high tech" and "high touch" personal service; one source to handle all aspects of your travel requirements.</p>
Executive Travel	<p>High-powered clients with constantly changing itineraries need strong and confident agents who can make it happen with no excuses.</p> <p>Our <i>Haute Voyage</i> ("high travel") Executive Travel Service is to typical business travel what haute couture is to off-the-rack department store clothing — a whole different world of experience and quality. This is traveling in real style; where exclusive, custom-designed travel experiences are hand-crafted for each client individually, using the highest of standards.</p> <ul style="list-style-type: none"> • Your own Travel Concierge • VIP services such as meet-and-greets, translators, travel escorts and guides • Multiple requests handled with one call • Company meeting, event planning, group travel and coordination of incentive programs to match any budget • Travel Triage that gets you emergency care when problems arise • Special requests and unique travel options (such as private jet service) • Luxury packages and creative solutions • Expedited passport turn-around • Limo arrangement services • Writing of corporate travel and employee evacuation policies • Book your Executive Travel online using our booking tool.
Leisure Travel	<p>After we help you work around the world, we can help you play around the world too.</p> <p>Whether your vacation travel needs are basic or elaborate; a la carte airline tickets or complete vacation packages, our agents will help you take the trip you've always dreamed of – to popular "hot spots" or to explore less chartered waters.</p> <ul style="list-style-type: none"> • Tie the knot in style with our destination wedding and honeymoon specialist • Detailed planning for "well travel" for plastic surgery specialists in international surgical care resorts • Your own Travel Concierge and personal vacation shopper • "High touch" care to meet all your travel needs • A relationship with an agent who gets to know you and your preferences, interests, etc. • Experienced reservations agents who know the business inside and out • Make commitments only to the packages and plans you really want
24/7 Customer Care	<p>Whether you're an executive traveler who has to make a just-added meeting in Singapore or a leisure traveler that's stuck in an airport, we're with you until you get home. Without you making a dozen calls to alternative air carriers or rental car companies.</p> <p>We provide you a regular business number for the hours during which our agents are on duty in our Long Island offices. In addition, we offer a for-a-fee special assistance line for after-hours emergencies.</p>
Travel Staffing Service	<p>We're the Travel Agent's Travel Agent.</p> <p>Our Travel Services Group provides travel agencies in need with highly-trained, dedicated reservations agents immediately – with no recruiting, training, hiring or firing on your part. Whether your needs are on a short-term, overflow or long-term basis, we've got you covered. Moreover, our agents are both "high tech" and "high touch" so you can rest assured your clients are in good hands.</p> <p>And while our agents are answering your calls, our seamless system keeps your identity and branding intact.</p>
Contact Us	<p>To begin experiencing a world of travel excellence, contact MSW Travel Group at:</p> <p>Hicksville 291 West John Street Hicksville, NY 11801 Phone: 516-822-6500 Fax: 516-822-6510</p> <p>Website: www.mswtravelgroup.com</p>